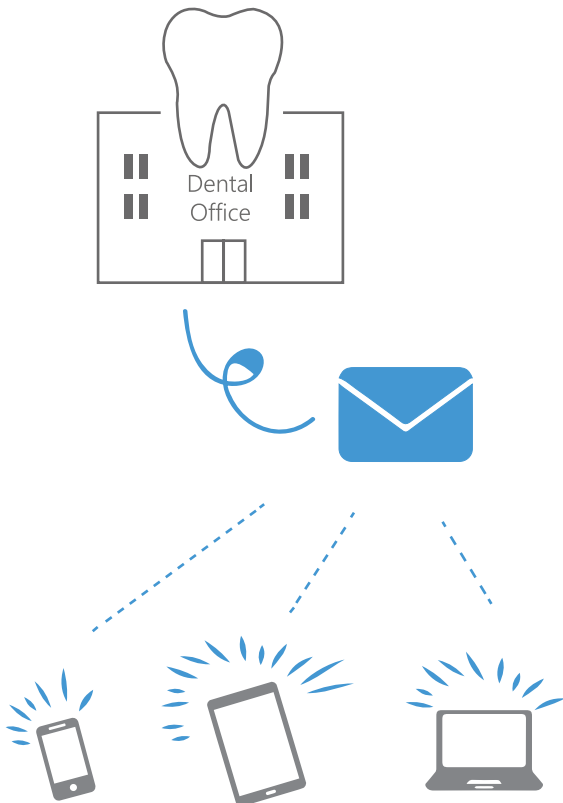# ABELDent LS

ABELDent LS Patient Communications

Automated Communication Improves Practice
Efficiency and Patient Retention

Dental
Office

Patient Communications Features

- Save time/avoid no-shows with appointment reminders and confirmation requests via text or email.

- Patient responses update their appointment status on the Appointment Scheduler in real time.

- Notify patients of booked appointments and they can automatically update their e-calendars.

- Patients can quickly and easily confirm multiple same day family appointments with just one response.

- Communicate instantly with two-way texting.

- Reactivate overdue/inactive patients with outstanding treatment notices.

- Market additional services with promotional messages.

- Capture patient permission to comply with CASL.

- Delight patients with automated birthday wishes.

Patient Communications Benefits

1. **Patient Convenience:** Patients can quickly and easily respond to appointment notices by email or text.

2. **Reduced Costs:** Automated patient confirmation and reminders saves time.

3. **Reduced No-Shows:** Patients that receive electronic reminders are more likely to keep appointments.

4. **Increased Booking Rates:** Patients that receive outstanding treatment notices are more likely to schedule appointments.

5. **Patient Engagement:** Automated communication keeps patients actively involved in their oral health.

ABELDent LS

ABELDent LS Patient Portal

A Convenient Online Portal for Improved Patient Engagement and Communications

Allow patients access to a secure ABELDent Portal website where they can carry out tasks previously completed via telephone or during an in person visit.

Portal Benefits

- **Increased Administrative Efficiency:** Improves communication between your patients and dental team.

- **Patient Convenience:** Patients can interact with portal services at their convenience.

- **Enhanced Patient Care:** Patients and providers can view up-to-date patient information.

- **Efficient Marketing Tool:** Provides an effective source of patient referrals and testimonials.

Unlike Third Party Systems, ABELDent's Automated Patient Communication and Patient Portal are specifically designed for ABELDent practice management software.

- **No redundant or out-of-date information:** Data is updated in real time.

- **Secure and seamless integration:** Your practice data will not be put at risk by software updates.

- **Sky's the limit:** There are no inherent limits for ABELDent data exchange.

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